

Appendix A. Inclusion and exclusion criteria

Inclusion	Exclusion
<ul style="list-style-type: none">● Primary health care* (inclusive of preventive care)● Primary care*● Integration (e.g., integrated health systems, integrated service delivery, coordination of care)● Patients with complex needs (two or more comorbidities, multi-morbidity and recognition of vulnerability and/or social determinants)● Patient engagement (specifically related to policy & teams)● Team-based care● Publicly available documents● 2009 - 2019	<ul style="list-style-type: none">● Children/Youth population● Ambulatory care, specialty care

*Both primary healthcare and primary care terms were used as they are often used interchangeably